

Mondays Refund Policy

At Mondays, we aim to provide high-quality t-shirts and excellent service. If you're not completely satisfied with your purchase, we're here to help.

Refund Eligibility

1. **Change of Mind:** You have 14 days from the date you receive your order to request a return or refund.
2. **Faulty or Damaged Items:** If your item is faulty, damaged, or not as described, you're entitled to a full refund or replacement, as per UK consumer laws.

Conditions for Returns

- Items must be unworn, unwashed, and in their original condition with tags attached.
- Proof of purchase (e.g., order confirmation email) is required.

Refund Process

1. Contact us at info@happymondayscoffee.co.uk within 14 days of receiving your item, stating your order number and reason for return.
2. We will provide you with return instructions.
3. Once we've received and inspected the returned item, your refund will be processed within 14 days. Refunds will be made to your original payment method.

Return Costs

- If the item is faulty or incorrect, we'll cover the return postage.
- For all other returns, the customer is responsible for return postage costs.

Non-Refundable Items

- Personalised or customised items cannot be returned unless faulty.

If you have any questions, please contact our team at info@happymondayscoffee.co.uk. We're here to help!

This policy complies with the UK Consumer Rights Act 2015 and other relevant legislation.